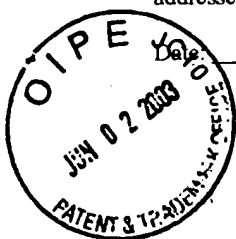


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CERTIFICATE OF MAILING PURSUANT TO 37 C.F.R. §1.8

I hereby certify that this correspondence and attached documents pursuant to 37 C.F.R. §1.8, are being faxed to Examiner Backer at 703-305-7687 and are being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on:



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IN THE UNITED STATES PATENT AND
TRADEMARK OFFICE

UTILITY PATENT

Applicants: Continelli et al.

Attorney Docket No.: 10655.9400

Serial No.: 09/537,506

Client Ref. No.: TP19990129

Filed: March 29, 2000

Group Art Unit: 3621

Title: **SYSTEM AND METHOD FOR
FACILITATING THE HANDLING OF A
DISPUTE**

Examiner: Firmin Backer

Confirmation No.: 6236

RESPONSE under 37 C.F.R. 1.111

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Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Commissioner:

In response to the Office Action dated March 28, 2003, please amend the above-identified application as follows and consider the Amendments and Remarks beginning on the following page. Applicants thank the Examiner for the telephone interview of May 14, 2003 during which the Office Action, the Noblett Jr. reference (U.S. Patent No. 5,432,326), the Collins reference (U.S. Patent Application Publication No. 2002/0007362 A1) and the claims were discussed in detail. As discussed in the Remarks section of this Response, Agreement with respect to the claim rejection under 35 U.S.C. §112, first paragraph, was reached. In accordance with MPEP Section 713.04, the substance of the telephone interview is included in the Remarks section of this response.

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